



KEEPING YOUR ACCOUNT AND PERSONAL INFORMATION SECURE

See how Alex. Brown works to keep you protected.

ALEX. BROWN
A DIVISION OF **RAYMOND JAMES**

In addition to the standard security measures you expect from a leading independent financial services company, such as systems monitoring 24 hours a day, we offer these supplemental safeguards:



A dedicated cyberthreat center staffed by certified information security analysts.

Penetration and vulnerability testing of our networks and servers.



Encryption, secure virtual private networks and the latest firewall and antivirus technology.

Email monitoring for regulatory and compliance purposes as well as protection against phishing attempts and malware.



Strict controls, limits and monitoring of access to our facilities and systems.

Privacy policy procedure and security awareness training for all associates and financial advisors.



Quarterly technology reviews conducted by independent auditors.

Redundant systems and off-site information storage providing protection in the event of emergency or natural disaster.

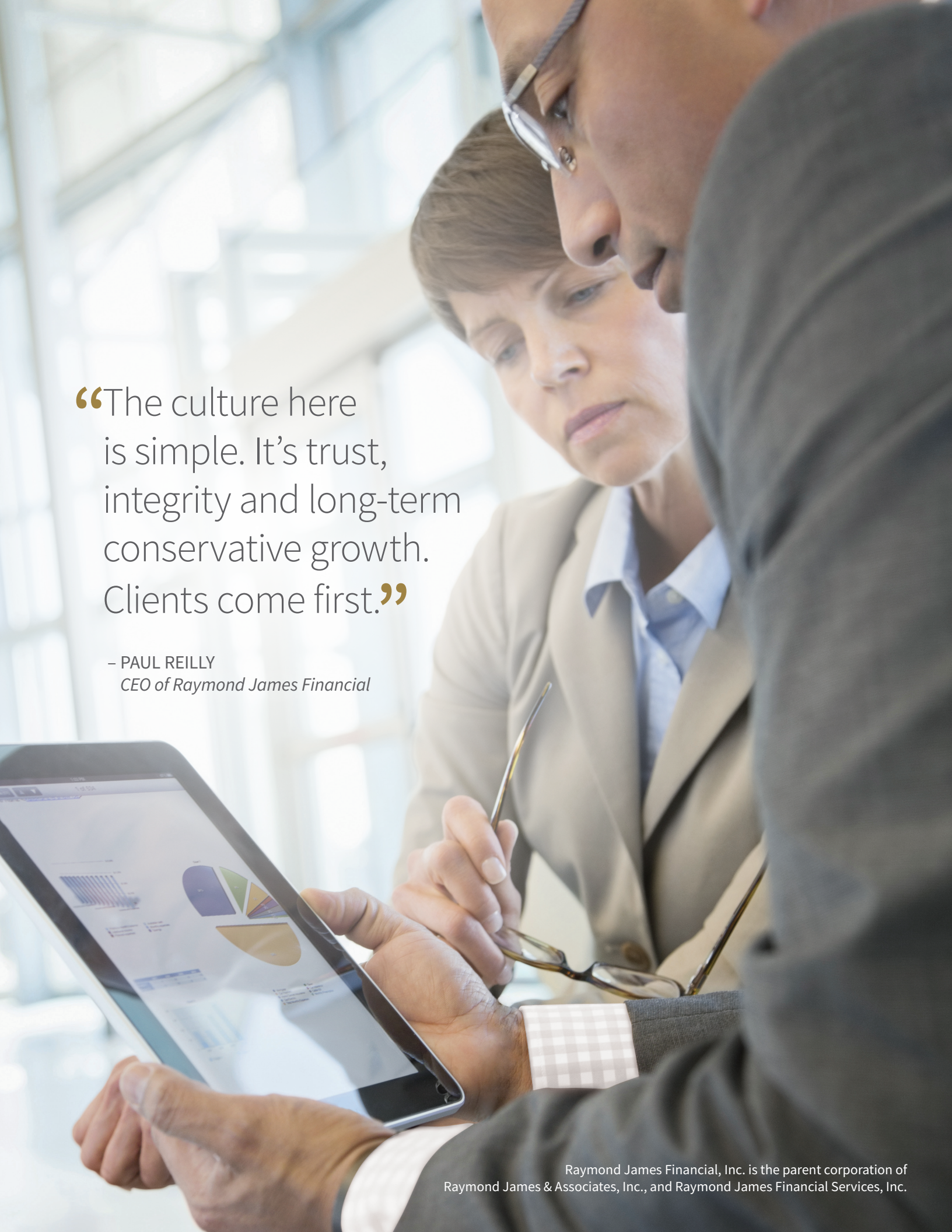


Coordination with industrywide organizations and law enforcement agencies devoted to sharing information about physical and cybersecurity.

We're committed to your security
and financial well-being

For more information on how Alex. Brown protects your accounts, contact your client advisor or visit:

RAYMONDJAMES.COM/PRIVACY_SECURITY

A man and a woman in business attire are looking at a tablet. The man is holding the tablet and pointing at a pie chart on the screen. The woman is looking at the screen with a focused expression. The background is a bright, modern office with large windows.

“The culture here is simple. It’s trust, integrity and long-term conservative growth. Clients come first.”

– PAUL REILLY
CEO of Raymond James Financial

Your security is our priority

At Alex. Brown, we believe that putting clients' needs first – including their need for security – is the best way to ensure their success and, in turn, the success of the firm. The integrity, strength and stability at the foundation of our firm offer the most important protection for your accounts. And we back our efforts with a pledge you can believe in.



We want you to have the highest level of confidence in doing business with us. That's why we offer you this assurance:

We will reimburse you for actual losses in any of your Raymond James/Alex. Brown accounts due to unauthorized access to a Raymond James system that occurs through no fault of your own.*

How You Can Help

Maintaining your security is a partnership. With a few preventive measures, including promptly reviewing your statements for any unauthorized account activity, you can help secure your assets and personal information.

- 🔒 **KEEP YOUR EQUIPMENT UP TO DATE.** Install the latest updates and patches for your computers and mobile devices and use security software including antivirus, firewalls and encryption. And before selling or disposing of computers and mobile devices, wipe them of data.
- 🔒 **USE PUBLIC WIRELESS NETWORKS WITH CAUTION.** Avoid visiting sensitive websites when away from home.
- 🔒 **USE COMPLEX AND UNIQUE PASSWORDS.** These contain a combination of upper and lowercase letters, numbers and special characters. Do not share your passwords.
- 🔒 **BE ALERT TO RISKS ONLINE.** Never open attachments or click on links in suspicious emails or from senders you don't recognize, and limit the personal information you share on social media websites.
- 🔒 **PRACTICE SENSIBLE DATA MANAGEMENT.** Shred sensitive documents when disposing of them.
- 🔒 **USE MULTI-FACTOR AUTHENTICATION WHEN POSSIBLE.** Present two or more pieces of verification: something you "know," something you "have" or something you "are" (security question, security token, or thumbprint).
- 🔒 **BACK UP YOUR DATA REGULARLY.** It is important to back up key data to help protect against ransomware.

Taking practical steps like these reinforces our comprehensive efforts to safeguard your information.

Safeguarding Your Accounts

You can also take confidence in our multilayered security approach, which combines state-of-the-art cybersecurity technology, rigorous internal practices and protocols, and reliable resources, account protection and insurance. Through Raymond James, Alex. Brown offers account protection through the Securities Investor Protection Corporation (SIPC) and various syndicates of Lloyd's of London (excess SIPC), as well as insurance for bank deposits through the Federal Deposit Insurance Corporation (FDIC).

Raymond James & Associates is a member of the Securities Investor Protection Corporation (SIPC), which protects securities customers of its members up to \$500,000 (including \$250,000 for claims for cash). An explanatory brochure is available upon request or at sipc.org or by calling 202.371.8300.

Raymond James has purchased excess-SIPC coverage through various syndicates of Lloyd's, a London-based firm. Excess SIPC is fully protected by the Lloyd's trust funds and Lloyd's Central Fund. The additional protection currently provided has an aggregate firm limit of \$750 million, including a sub-limit of \$1.9 million per customer for cash above basic SIPC for the wrongful abstraction of customer funds.

Account protection applies when a SIPC-member firm fails financially and is unable to meet obligations to securities clients, but it does not protect against market fluctuations.

Accounts held at Raymond James Bank are insured by the FDIC, an independent agency of the United States government, for up to \$250,000 per depositor. FDIC insurance protects against the loss of insured deposits if an FDIC-insured bank or savings association fails. FDIC deposit insurance is backed by the full faith and credit of the United States government. FDIC insurance covers funds in deposit accounts including checking and savings accounts, money market deposit accounts and certificates of deposit (CDs). For more information, visit fdic.gov or myfdicinsurance.com. Since the FDIC was established, no depositor has ever lost a single penny of FDIC-insured funds.

* This reimbursement covers losses in your retail brokerage account arising out of unauthorized online access to a Raymond James system and does not cover losses arising out of the activities of a person to whom you have granted authority over or access to your account and the failure of such persons to safeguard your information. If you share your account information with anyone, we will consider that you authorized that person's activities. We will determine the type and amount of any reimbursement, including whether to replace the assets in your account. We may not compensate you for losses for which you are reimbursed, or eligible for reimbursement, through other coverage, such as an insurance provider. This reimbursement requires you to promptly tell us of any unauthorized access to your account and to comply with our requests and procedures during the review of your reimbursement. We may ask you to cooperate with us in connection with any investigation, to take steps to protect against further losses, and to sign documents in connection with any reimbursement. We reserve the right to not reimburse your losses in your retail brokerage account if you have not complied with any of the foregoing.



INTERNATIONAL HEADQUARTERS: THE RAYMOND JAMES FINANCIAL CENTER
880 CARILLON PARKWAY // ST. PETERSBURG, FL 33716 // RAYMONDJAMES.COM

DIVISION HEADQUARTERS: ALEX. BROWN, A DIVISION OF RAYMOND JAMES
350 PARK AVENUE // NEW YORK, NY 10022 // ALEXBROWN.COM